Partnering: lessons learned along the way



U.S. Fish and Wildlife Service Jacksonville, FL



Overview

Midway Island
Manatee Recovery
The Coastal Program
Lessons Learned

Midway Island

Contract Biologist:

- > A 2.4 square mile atoll in N. Pacific
- > NW end of the Hawaiian archipelago
- Part of Midway Atoll NWR
- > Hot spot for sea birds
- Pristine coral ecosystem
- > Home to the endangered monk seal
- > Historical significance



Midway Island





Photos: Dave Knight





Midway Island

Partnering approach:

- > Talking with new volunteers
- Meeting with tour operators and military
- > Actions were worth a thousand words
- > Focused on our purpose

What worked vs what did not...



Photo: Dave Knight

Manatee Recovery

Recovery Biologist:

- > Various aspects of recovery
- Manatee Rescue, Rehabilitation and Release Program (Rehab Program)
 - Daily management of program
 - Coordinated with core team ~ 30 individuals
 - Larger partnering efforts with ~100 individuals

Manatee Recovery

- >Unique program
- > High profile
- Numerous partners-various agendas
- >Extensive public outreach
- > Controversial
- **>On call 24/7**



Photo: USGS



Photo: USGS



Photo: Lowry Park Zoo

Partnering Approach

- > Majority vote to make decisions
- > Ask for input on big decisions/tasks
- One-on-one communication to solve issues
- Did not send mass emails
- > Encouraged direct conflict resolution
- > Work with like-minded people
- > Always available

What worked vs what did not...



Photo: USGS

What worked vs what did not...

- One on one communication led to distrust
- Limited communication with entire group
- Preference to working with likeminded people
- > My approach to conflict resolution
- Being available 24/7

Coastal Program

Coastal Program Coordinator:

- > Focus on coastal and upland habitats
- Leverage partnership that support restoration needs

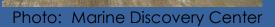


Photo: George Wilson

Coastal Program

Created new restoration group: FERN

- > Emphasis on communication
- > State-wide approach
- > Partner-driven process
- > Co-Chair of advisory body
- Assist regional team development



Partnership Approach

- >Clearly define goals, objectives
- > Speak the same language
- > Share information equally
- >Open conversations







Photo: George Wilson

Partnership Approach

- > Share leadership roles
- > Set deadlines and availability
- >Get feedback-often



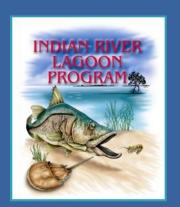
Photo: George Wilson

Partnership Approach























Lessons Learned

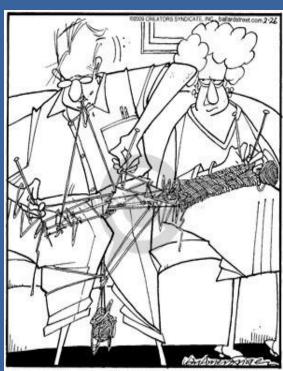
- Know your audience
- > Be honest and use clear communication
- > Get feedback
- > Find common ground
- >Treat everyone fairly
- >Trust
- **>** Listen
- Don't take yourself too seriously



Photo: FWS

Lessons Learned

- > Everyone has something to offer
- >Walk your talk
- > Be open-minded and flexible
- > Support diversity
- >Admit your mistakes, know your limitations
- Acknowledge often and say thank you
- > Lead by example



Stephanie's disappointed with the partnering at this week's knitting circle.

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Questions?

